

**Directory**  
**Auxiliary Enterprises**  
 Fall 2017

<b>DIRECTOR'S OFFICE, WORCESTER DINING COMMONS</b>		<b>Phone #</b>	<b>Phone #</b>	<b>Fax #</b>
Ken Toong, Executive Director Auxiliary Enterprises		5-1504		5-9706
Christine Newman, Assistant		5-1504		5-9706
Lisette Burgos, Clerk III		5-1504		5-9706
<b>FINANCIAL SERVICES, WORCESTER DINING COMMONS</b>				
Claudia Brown, Director of Finance and Business Services, Auxiliary Enterprises		5-2473		5-9706
Joseph Civello, Finance and Systems Manager		5-2460		5-9706
<b>BUSINESS SERVICES CENTER, CAMPUS CENTER</b>				
Caroline Nofio, Business Services Center Manager		7-8025	7-8029	7-0075
Florence Caulton-Bledsoe, A/P Bookkeeper		7-8018		7-0075
Janet Weaver, A/P Bookkeeper		7-8019		7-0075
Terry Devanski, Applications Analyst		7-8025	7-8021	7-0075
Tricia Washington, A/R Bookkeeper		7-8025	7-8022	7-0075
Kimberly McAllister, Accountant		7-8025	7-8024	7-0075
<b>CASH MANAGEMENT AND CASHIER'S OFFICE</b>				
Barbara Picard, Finance Operations Manager		7-8028		7-0162
Marieke Walter, Finance Operations Analyst		7-8027		7-0162
Andrew Serra, Clerk IV		413.362.9427		
Sylvia Wood, Teller		7-8113		7-0162
<b>HUMAN RESOURCES, 918 CAMPUS CENTER</b>				
Cyndee Shiveley, Manager, Human Resources		7-8071		7-1409
Samantha Mason-Pratt, Clerk III		7-8072		7-1409
Jennifer Rogers, Clerk III		7-8073		7-1409
Katelynn Demers, Clerk III		7-8074		7-1409
Lisa Kennedy, Clerk III		7-8075		7-1409
Heather Anderson, Supervisor, Human Resources		7-8077		7-1409
<b>PURCHASING DEPARTMENT, WORCESTER DINING COMMONS</b>				
Christopher Howland, Director, Procurement, Marketing & Logistics		5-4740	5-5385	5-1642
Laura Snyder, Assistant Manager, Purchasing & Special Projects		5-4740	5-6529	5-1642
Laurinda Johnston, Buyer I		5-4740	5-4797	5-1642
Lirong Wen, Buyer I, Campus Center		7-8249		
Elizabeth Smith, Clerk III		5-4740	7-1379	
<b>AUXILIARY ENTERPRISE WAREHOUSE</b>				
Glenn Cavanaugh, Storekeeper III		5-0085	5-1777	7-0422
<b>AUXILIARY ENTERPRISES APPLICATION SUPPORT, CAMPUS CENTER</b>				
Genti Lagji, Assistant Director, Auxiliary Enterprises IT		7-8037		7-0075
Vacant, Applications Analyst		7-8031		7-0075
David Hawkins, Micros Specialist		7-8030		7-0075
Information Help Desk and Emergencies		5-1956		
<b>FACILITIES SERVICES, CAMPUS CENTER</b>				
Donald Lamothe, Senior Manager, Facilities Services		7-8225	7-8218	5-2043
David O'Connor, Night Manager, CC/SU		7-8225	7-8217	5-2043
Agnes Ting, Assistant		7-8225	7-8220	5-2043
Owen Graves, Supervisor of Janitors		7-8225	7-8211	5-2043
<b>CAMPUS CENTER HOTEL</b>		<b>Phone #</b>	<b>Phone #</b>	<b>Fax #</b>
LaMar Cook, Hotel Manager		7-8044		5-1210
Rachelle Allen, Assistant Manager		7-8042		5-1210
<b>CONFERENCE SERVICES AND SALES OFFICE, CAMPUS CENTER</b>				
Katelyn Martin, Conference Coordinator/Registrar		7-8096		7-0014
Andrea Robbins Fernandes, Conference Coordinator/Registrar		7-8098		7-0014
Justin Campbell, Summer Conference Housing Coordinator		7-8095		7-8130
Rebecca Johnson, Conference Coordinator/Registrar		7-8104	7-8101	7-8130

Jessica Vallone, Conference Coordinator/Registrar	7-8093		
Courtney Richards, Conference Coordinator/Registrar	7-8099		
<b>CONFERENCE SALES</b>			
Jennylyn Fontaine, Director of Sales & Marketing	7-8094		7-0014
Amber Paluk, Conference Sales Manager	7-8097		7-0014
Annamarie Grise, Conference Sales Manager	7-8232		7-0014
William Trzpit, Technical Assistant	7-8092		7-0014
<b>UNIVERSITY STORE</b>			
Scott Wrigley, Director, UStore	7-6654	5-2619	5-3850
<b>RECEIVING DOCK, CAMPUS CENTER</b>			
William Arnold, Storekeeper III	7-8228	7-8229	7-1291
<b>RETAIL DINING SERVICES AT CAMPUS CENTER</b>			
David Eichstaedt, General Manager, UMass Club Boston	413.687.1725		
Van Sullivan, Director Retail Dining Services	7-8023		7-0015
Rochelle Feyrer, Assistant	7-8002		
Alina Carcea, Director, UMass Catering	7-8200		7-0014
Shiang Sobieski, General Manager, Retail Dining	7-8116		
Tunde Gyorgy, Assistant Retail Food Services Manager	7-8112		7-0015
Paul MacGregor, Asst. Retail Food Services Manager	7-8112		7-0015
Adrienne Kaio, Manager, Campus Markets	7-1366		
Stephanie Stacey, Manager Cafes	413.262.1838		
Richard Callender, Cook III	7-8114		7-0015
Grazel Zaballero, Departmental Assistant	7-8112		
Matthia Accurso, Chef de Cuisine, Retail Food Services	7-8108		5-4084
Catering Sales	7-8200	7-8235	7-0014
Debora Grosberg, Assistant Manager, Catering	7-8237		7-0014
Laura Kroll, Assistant Manager, Catering	7-8200		7-0014
Betse Curtis, Catering Operations Manager	7-8200		
Christopher Fisher, Manager, Commissary/Food Truck	7-1365		
<b>UMASS SYSTEM TRADEMARK AND LICENSING ADMINISTRATION</b>			
Evelin Szymborn, Licensing Manager	7-8126		7-0033
<b>UNIVERSITY FOOD SERVICES ADMINISTRATION, WORCESTER DINING COMMONS</b>			
Garett DiStefano, Director, Residential Dining	5-2472		5-9673
Susan Sibley, Assistant	5-2472	5-5381	5-9673
Tina Kielec, Receptionist	5-2472		
Vacant, Executive Chef	5-2472	7-0303	5-9673
Dianne Sutherland, Dietitian	5-2472	5-5379	5-9673
Robert Bankert, Chef de Cuisine	5-2472	5-5356	5-9673
Anthony Jung, Chef de Cuisine	5-2472	5-5850	5-9673
Martha Monaghan, Special Events Manager	5-2472	7-0302	5-9673
Brandy Sullivan, Clerk IV	5-5380		5-9673
Meal Plan Office	5-2472	5-1362	5-9673
<b>DINING COMMON MANAGERS</b>			
<b>BERKSHIRE DINING COMMONS</b>			
Ryan Pipczynski, Manager	7-0961		5-0251
Wayne Lavalle, Assistant Manager	5-0985		5-0251
Luanne Wu, Assistant Manager	5-0259		5-0251
<b>FRANKLIN DINING COMMONS</b>			
Marc Morrissette, Manager	5-1588		7-0031
Tim Lane, Assistant Manager	5-0695	5-0375	7-0031
Patrick Redmond, Assistant Manager	5-1588		
Kosher Dining, Franklin Dining Commons	5-1588	5-0375	
<b>HAMPSHIRE DINING COMMONS</b>			
Selina Fournier, Manager	5-5323		7-0011
Keren Yu, Assistant Manager	7-5163		7-0011
Heather Scoble, Assistant Manager	7-5162		7-0011
<b>WORCESTER DINING COMMONS</b>			

Tim Woods, Manager	5-9426		7-0012
David Kushi, Assistant Manager	5-2474		7-0012
Peter Allard, Assistant Manager	5-2143		7-0012
<b>BAKESHOP HAMPDEN</b>			
Simon Stevenson, Director, Bakeshop Operations/Executive Pastry Chef	7-1679	5-0774	7-2868
Pamela Adams, Assistant Bakeshop Manager & Pastry Chef	5-3012		7-2868
<b>MARKET &amp; CAFÉS</b>			
Franklin Market	5-2519		7-0031
Hampden Market	5-0997		7-2868
Worcester Market	5-0946		5-9706
Hampshire Market	7-5214		
Southwest Café at Hampden	5-2039		7-2868
Pita Pit at Worcester Dining Commons	5-0347	5-0706	
Whitmore Café	5-0423	7-0634	5-0426
Dubois Library Café	7-2182		
ISB Café	7-2199		
Herter Café	7-0856		
Morrill II Café	5-7629		
Mullins Café	7-0871		
Procrastination Station, Library	7-2182		
Southwest Pizza Express	5-5500		
Thompson Hall	5-2659		
Marcus Café	413.526.1838		
Morrill Café	5-7629		
The Progress Bar	413.526.1838		
Tower Square Market	413.545.9800		
Computer Science	7-1495		
Furcolo Café	5-2720		
Courtside Café	5-8423		
Roots Café	5-8405		
Argo Tea	7-0270		
Newman Center	413.230.3314		
<b>UNIVERSITY CLUB</b>			
Valerie Maurer, Manager	5-2551	5-2558	7-0196
<b>FACILITIES SERVICES DINING SERVICES, BERKSHIRE DINING COMMONS</b>			
Vacant, Clerical Assistant	5-5321		7-0327
Donald Ducharme, Institutional Foreman	5-5322		7-0327
Bill Stafford, Institutional Foreman	7-0440		
Eric Ladd, Refrigeration	5-5321	7-0102	5-9706
Stephen Strong, Institutional Foreman	5-5393		5-9706
David Fill, Departmental Assistant	5-3607		
<b>JANITORIAL SERVICES, BERKSHIRE DINING COMMONS</b>			
Sudath Wijesundara, Supervisor of Janitors	7-1220		5-9706
<b>SUSTAINABILITY WORCESTER</b>			
Garett DiStefano, Director, Residential Dining	5-2472		5-9706
<b>SUSTAINABILITY BERKSHIRE</b>			
Brittany Florio, Sr. Sustainability Coordinator	5-8682		5-9706
Xochiquetzal Salazar, Sustainability Coordinator of Campus Gardens	5-8680		
Lilly Mortensen, Food Systems Manager	5-8682		
<b>MARKETING</b>			
Marlene Navarro, Assistant Marketing & Communications Manager	5-5384		
Vacant	5-0716		
Vacant	5-1238		